



Refund Policy

Sandringham Soccer Club (the Club) needs Membership Fees to operate and remain financially viable. Membership Fees are the major source of income for the Club and enable the Club to provide our members with the playing and training facilities, playing and training equipment, coaching, affiliation fees, referee fees, insurances, trophies and all the other extras that go towards making our Club the friendly and family orientated place that it is. It is important to note that the Club, in preparation for each season, needs to order equipment and facility upgrades by the end of January, so in essence, The Club has committed its fees by this date.

This policy sets out the refund policy for the Club's Membership Fees and other fees associated with the Club.

Deposits/Levys – In the event of a deposit or levy being placed with the Club to hold membership, team position or programme position, no refund will be provided if the player decides not to participate.

Membership Fees – In the event of a refund of Membership Fees being sought the following principles will apply.

- Generally, all costs incurred by the club (eg equipment, pitch hire, FV fees etc) in the lead up to a season will not be refundable as the majority of these funds are committed to or taken out prior to payments being received.
- Before January 31 on the calendar year, members will be refunded 60% of Membership Fees or as determined by the Club (dependent on pre-season spend on equipment etc).
- Before Round 1, members will be refunded 50% of Membership Fees or as determined by the Club (dependent on pre-season spend on equipment etc).
- Between Round 1 & Round 4, members will be refunded 25% of Membership Fees or as determined by the Club (dependent on pre-season spend on equipment etc).
- After Round 4 no refund will be provided unless the President or Treasurer determines that a portion of fees can be refunded due to extenuating circumstances.
- Refund requests caused by personal exceptional circumstances (e.g. serious illness or injury, relocating of parent/s etc) or hardship (e.g. parents/guardians out of work), may be considered by the Club Committee on an individual basis.
- Where a player's registration is withdrawn by the Club for breaches of the Codes of Behaviour or any FFV or FFA Code of Behaviour, no refund will be paid.
- Registrations are not transferable between players.
- In the event of a season being cancelled and the season hasn't started, members will be given the option to receive a 50% refund or if cancelled during the season 25% or, in both cases, transfer their registration to the following year where only the balance of any fees for the following year need to be paid (unless guidelines are adjusted by FFV or FFA and the Club is required to comply).
- Tournament fees are not refundable.

Any request for a refund must be sent to the club in writing to registrations@sandringhamsc.com.au with details of why the refund is sought. The Treasurer and at least one other Committee Office Bearer will evaluate the request and decide on the outcome.

Current as at: 16 April, 2020

Approver: